

Welcome back to the Pallottine newsletter

Hello and welcome back to the Pallottine Paper! Firstly, we would like to apologise for the break between publications but do not worry it was not without cause. As you all know we have been undergoing significant renovations to the home to update and expand, which are now all complete. A special thank you to everyone for not only your patience but continued understanding during the works. Park Mount Care Home is now excited to announce we can accommodate 50 residents, in 47 single rooms and 3 double occupancy rooms.

Furthermore, the renovations have included upgrading the outside areas in front of the home, with work on the car park and the drive. Inside the property, a brand-new reception area and office space has been completed, to help modernise the home. Moreover, we have fully upgraded utilities, these include a nurse call and fire alarm system to further the safety and quality of care experience for the residents.

Along with our new and improved facilities we are taking further steps to future-proof the home, all our systems are going digital. We will no longer be using paper within the homes, due to the continued issues surrounding the environment, Park Mount Care Home cares about our planet and will be doing our best to be environmentally friendly! This will also allow us to utilise our new care planning system, Person Centred Care, this is a method to unionise different aspects of care all together in one place. It is recognised by characteristics such as a concentration on the individual, their wants and needs, combined with how the care team can achieve this in the most effective and safest way possible. The focal point being collaborative conversation and creating care plans for each individual, promoting person centred care maintaining dignity, achieving goals and overall exceptional care.

Whilst clearing out the garage after the renovations we found an

original piece of the home, the sign from when Park Mount Care Home was established in 1984! This has now been renovated and can be found displayed in the garden.

Mrs Jennifer Trotter, CEO for the Pallottine Missionary Sisters



Time for Celebration!

Park Mount Care Home recently won the Top 20 Award, this is from Care Home UK, which is based on the most recommended home in each region of the UK and is out of 55 thousand homes. Receiving the highest possible score of 10 and winning this award to recognise our value in the whole of the Northwest was an honour. This award is based upon reviews, recommendations and testaments of residents, family and friends. To which we would like to express our upmost gratitude to all of you reading, as we wouldn't have this award without you. We want to express our pride for receiving this award, as we care deeply about your opinions and the quality of care we provide to all your loved ones. If you would like to know more about this award or leave any reviews or feedback for the home this can be found at carehome.co.uk, subsequently, you can also go use this QR code.



New Management

Park Mount Care Home has recently had a change in management, we would like to thank and commend Mandy Malkin who after nine years of working for the Charity, left the home in July 2025.

The new manager is no stranger and could previously be found in Keele Crescent, Robert Warren. He will now be the registered Care Manager of both Park Mount and Keele Crescent. Rob will be supported by an incredible team of Assistant Managers who will be on duty daily to help manage the delivery of care and the completion of management tasks.

We would like to wish Rob and his team all the best moving forward into this new era of Park Mount Care Home, striving for the very best care and ensuring the residents wants and needs are met in abundance.

Volunteers

Want to get more involved with Park Mount Care Home? We are currently looking for volunteers who would be interested in doing activities with the residents. Any skills are welcome! Specifically, if you have a passion for baking, flower arranging, or have any musical ability such as singing or playing an instrument please speak to our receptionist Sue Bradley or send us an email! The residents love learning and being involved with activities and we would appreciate any offers, however, no promises that everyone will be on key if we do a home rendition of a musical!

Robert Warren

I took my first Care role in 2008, as a care assistant; little did I know at the time that Health & Social Care would be my chosen vocation specialising in Adult Dementia EMI. Since then, I have worked in different areas of the care sector which has enabled me to gain many different qualities



when providing and promoting person-centred care to a wide range of different service users. I took a break from Care in 2013 until early 2017, when I worked as a manager for a photography company, after I had lived in Macclesfield for almost a year, I made the decision to return to the care industry, which then led me to find Park Mount Care Home and Pallottine Missionary Sisters. I started as a Care Assistant in February 2017.

I transferred over to Keele Crescent as a Supervisor when it first opened as a Respite Care Home, and after achieving my level 3 in Health & Social Care. Over the years I have carried on with my continued personal development studying all aspects of care and legislation and gained the knowledge, and the necessary skills and was promoted to Registered Care Manager at Keele Crescent in May 2021. Whilst at Keele Crescent I commenced my Level 5 in Management and I am pleased that I am now successfully nearing the end.

I am delighted to have been offered the post of Registered Manager at Park Mount Care Home and readily accepted. I am looking forward to putting in to practice all that I have learned and to continue building relationships with the residents, families and our staff team. Together we can strive to ensure best possible care whilst promoting person centred care together with the ethos and values of our Charity. I will remain as Registered Manager for Keele Crescent with the support of two supervisors Philip and Geraldine.

I am sure there will be challenges ahead; however, I will endeavour to meet these head on and look forward to the future at Park Mount.

More to celebrate

More celebrations at the home took place last December when we held a mass to celebrate the 40-year anniversary of Park Mount Care Home, 1984-2024. The mass was held by Mark Davies the Bishop of Shrewsbury who blessed the new building. With readings from our Sisters Yohana and Rosemarie, as well as Sister Mary who spoke on recognising the hard work everyone does every day at the home and apricate the care that has been provided over the last 40 years.











Tanzania

In May 2025, we welcomed Sister Veronica Sule to our care team and a member of the Maccelsfield community. Veronica had previously worked as a nurse in Tanzania and is now a valued member of staff working in Keele Crescent Care Home (Photographed in the middle of her two other Tanzania Sisters also on the care team. Sister Fides and Sister Yohana)



Secure the Grounds

To continue with good news, we have a brandnew project starting this month! The project involves our maintenance team fully securing the premises to allow the residents the ability to roam freely around our grounds, specifically the gardens. These are areas which, once secured, will be a great enhancement of the resident's independence and ability to enjoy these areas, basking in the outdoors and nature is a great benefit to all.

Outings

Keele Crescent Care Home love outings with our residents! One recently, May 25th 2025, was to Peak Wild Life Park. Being outdoors when we are struck by the luck of some lovely weather is a must, enjoying not only the rays of sunshine but also some very cute animals who were more than happy to see our staff and residents.







Incoming! Zoo Animals!

On Monday 11th August 2025 the residents of Park Mount got a visit from the Zoo Lab! This is an activity the residents enjoy where different exotic animals are brought to the home for the residents to look at and hold. While we began this afternoon with 21 residents in attendance due to this being quite an exciting event the slippery snakes proved too much, and 2 residents had to leave! You will be able to see their bravery in the pictures included!











New residents

Due to the gap in time from our last Pallottine Paper we have a lot of new residents, however there is never too many new faces we have been happy to welcome to Park Mount Care Home and Keele Crescent!

Gladys Thompson Colin Calvert Irene Challender Michael Higgins Rosemary Zander Ada Smalley Mary Cole June Charlesworth Shirley Davenport **Paul Moulton** Sheila Shackleton **Dorothy Fawcett Bervl Footman** Mario Gilliland Margaret Meaney Michael Moore **Ruth Christian Robert Harrison** Winifred Jacklin **Graham Bailev** Joan Wheater Frank Weaire **Barbara Clayton** Julie Mason Norman Clayton **Margaret Schults** Sheila Curtis Mary McIntyre Pam Vickerstaff George Holden Valerie Thompson **Christopher Barlow** Linda Jackson Irene Sloan **Donald Bryce** Marilyn Renshaw Margaret Birch **Brenda Heywood** Roger Hadwin Terrance Ollier Fr. Wiilliam O'Riordon **Doreen Grindley** Ian Whiston June Wolski Christine Skipworth Fr. Anthony Goglioli **Christine Duerden** Joan Hulme **Barbara Burgess Betty Shorto** Ethel Kyte **Margaret Dawson** Alma Bouchier Philomena Curtis **Eileen Bulley** Venetia Diggle Irene Ward **Roy Prince** George Beckenham Linda Beaumont Joan Jones **Brenda Bethell** Sheila Sith Winifred Henry Margaret Beckenham **Geraldine Lomas** Michael Betts **Gillian Oulton** Peter Henry Maureen Bednall **Beryl Heathcote** Margaret Cropper Joyce Bentley Carolyn Andrew Roger Steele Patricia Brocklehurst William Barlow **Dilys Treanor**

We would like to take this section to mention our residents who have passed while being within our home, they will all be missed dearly.

Olive Medhurst
Harry Boone
Isolde Brocklehurst
Eileen Norton
Margaret Lomax
Olive Medhurst
Eileen Williams
Ronald Sherfield

Geoff Cooney
Mathilde Warrington
Sr. Margarita Kutsch
Eric Hall
Edith yates
Dora Wardle
Brenda Lee
Mary Moss

Mavis Wilcock
Winifred Jacklin
June Charlesworth
Betty Shorto
Linda Jackson
Christine Skipworth

Recruitment

Our community of staff is extremely important to us here at Park Mount. With the building works and new residents, we have also been busy recruiting more excellent people to become members of our team! None of our departments could run without the other and we have been expanding all of them.

New starters

House Keeping Department:

Nikita Kirichenko, Svitlana Kirichenko, Natalia Holovachuk, Stephanie Bracegirdle, Sandra McGinley and Kody Barnett

Catering Department: James Croston and

Aenon George

Medication

Technititons:

Milena Julkowska and Aminat Adeson

Hello. My name is Oryna. I have been living in England since 2022, coming as a refugee from Ukraine. I worked as a physiotherapist and owner for a spa/salon. Since coming to the UK I have been a Senior Carer in a nursing home and then started at Park Mount in 2024. During the last year I have settled happily and enjoy my role here.

Hello. My name is James. I started working at Park Munt in December 2024 as a Cook. This is my second job working as a cook and it has been very rewarding. My skills have greatly improved since II started. All the staff and residents have been very friendly and helpful, and I look forward to continuing my work here.



Hello. I Am Helena. I am 18 years old. I started working at Park Mount a Housekeeper and general cleaner in March 2024. Now I'm working as a Care Assistant. This is my first job in Health Care. I enjoy helping and service residents and I want to improve my skills and gain more experience at Park Mount

My name is Rachel Reid. I started here at Park Mount in June 2024 as an Assistant Manager. I have 2 children and my son, Harry, works here in the gardens. I have settled well into the care home and enjoy spending time with all the residents. I have worked in childcare and adult community care before I joined Park Mount.

Care Assistants:

Helena Hawes, Kosain Zahra, Daniel Nwakolam, Laura Parkinson, Mary McKay, Charity Sazwia, Kinisha Wynne, Soumya George and Emmanuel Bamidele

Assistant Managers: Rachel Reid,

Oryana Alfianova, Sam Nyagomo, Ibrahim Ajani and David Cifford



Hello, my name is Daniel. I've been working at Park Mount as a Care Assistant for just over a year. My journey has been a profound learning experience, encompassing both practical skills and deep emotional understanding. Initially, the focus was on task-based assistance, but the role quickly revealed the importance of holistic person centered approach, as seen in managing anxieties during person care and supporting overall wellbeing. Building strong empathetic relationships with residents, colleagues and management has been a cornerstone of this journey, contributing to both personal and professional satisfaction.



Hello. My name is Ibrahim, some people know me as Ibz, some resident might refer to me as Abraham but I don't have any preference to be honest! I started working here at Park Mount in Ju 2025 as an Assistant Manager. I came with 5 years' experience in Health and Social Crae supporting residents living with Dementia and promoting person centred care. I am looking forward to supporting Rob and the rest of the tea to positively impact the lives of the residents and improve their quality of care. I look forward to speaking with you all and supporting where I can.





William Barlow

William Barlow (Bill) was born in Macclesfield and is married to Gill. They have 2 daughters and a baby grandson. Bill worked as a gas engineer, initially with British Gas then starting his own business until he retired. Bill and Gill have enjoyed some lovely holidays, especially to Florida and Dominican Republic. Bill used to play golf but now enjoys watching football, especially England and Manchester United on TV

Barbara Clayton

I was born at St Mary's in Manchester and lived in Openshw (Manchester) until I was 15 and then we moved to Macclesfield. I used to the do the accounts for Cumberland House Doctors Surgery in Macclesfield until I retired. I was married to Norman for 62 years but he passed away last year. I have 4 children and 5 wonderful grandchildren. I sang for the Pope when he visited Manchester in 1982 and I have travelled all over the world New Zealand, Fiji, Singapore and Australia.





Eileen Bulley

Eileen was born in Liverpool. She worked as a medical secretary in a doctor's surgery where she met her husband, Ken. They married and had 2 girls and 2 boys. Eileen & Ken enjoyed many holidays abroad but Eileen always preferred Scotland where they went on honeymoon. Eileen was a Special Minister at her local church, giving communion to parishioners in their home.

Ruth Christian

Ruth was born in Liverpool but grew up in Warrington. She met her husband Tom at the Tower Ballroom, Blackpool whilst on a girl's weekend and Tom was on a boy's holiday. Ruth eventually moved to Macclesfield and worked for Rossendale Trust, helping people with learning disabilities, a job she really enjoyed. Ruth has travelled extensively enjoying a holiday to Las Vegas to celebrate her 80th birthday. Ruth attends St James Church, Sutton and is a member of the Langley Lunch Club.







Peter and Wynne Henry

Peter and Wynne have been married for 53yrs. Peter was born in Hampshire and following his National Service worked as a design engineer until retirement. Wynne was born in Hull before moving to Derbyshire where she worked as an area principal in adult education before moving into the fashion industry where she worked for 22yrs. They have travelled widely including 20 cruises. Between them they have 5 children, 6 grandchildren and 2 great grandchildren.